



# HOPE 4 ALL

A Quarterly Report and Christmas Appeal of Hope Initiative Alliance



*One  
Community,*  
ONE HOPE FOR ALL

DECEMBER 2021

# HOPE INITIATIVE ALLIANCE (HIA)

*Together in Improving Lives*

**HIA is an inter-racial, interreligious and intercultural charity organisation that aims to provide holistic care for the vulnerable and marginalised communities. As a comprehensive aggregator of assistance and services for the needy, we partner with more than 100 organisations, including government agencies, social service organisations, civil groups, corporations and volunteers.**

HIA serves the marginalised community and various beneficiaries which comprise the guest workers community through the Alliance of Guest Workers Outreach (AGWO), the foreign domestic workers through

the Alliance of Domestic Employees Outreach (ADEO), the homeless through Ending Homelessness Together (EHT), next generation, youths-at-risk, and those struggling with mental health.

HIA is honored to have received various awards and recognitions, such as from the Ministry of Manpower, Ministry of Social and Family Development and the President's Volunteerism and Philanthropy Awards: **Organisation of Good Award** and a special commendation in the **Leader of Good** category—presented by President Halimah Yacob.

## Join us in improving lives by making a Donation

Visit [hia.sg/donatehia](http://hia.sg/donatehia) to make donations through:

- Debit/Credit Card
- Giving.sg
- Internet Banking

You may also write a **Cheque** to **Hope Initiative Alliance**.

- Indicate at the back of the cheque (i) Your name (ii) Contact no (iii) What the donation is for.
- Mail it to Hope Initiative Alliance, 101 Eunos Avenue 3, TSL Building, #07-10, Singapore 409835

OR you can bank the cheque at the ATM machine. Our bank details are:

- Payee: **Hope Initiative Alliance**
- Account no: **0401128363**
- Bank: **Maybank Singapore Limited**



Scan the **QR code** OR Manually key in our **UEN number T04SS0054D**

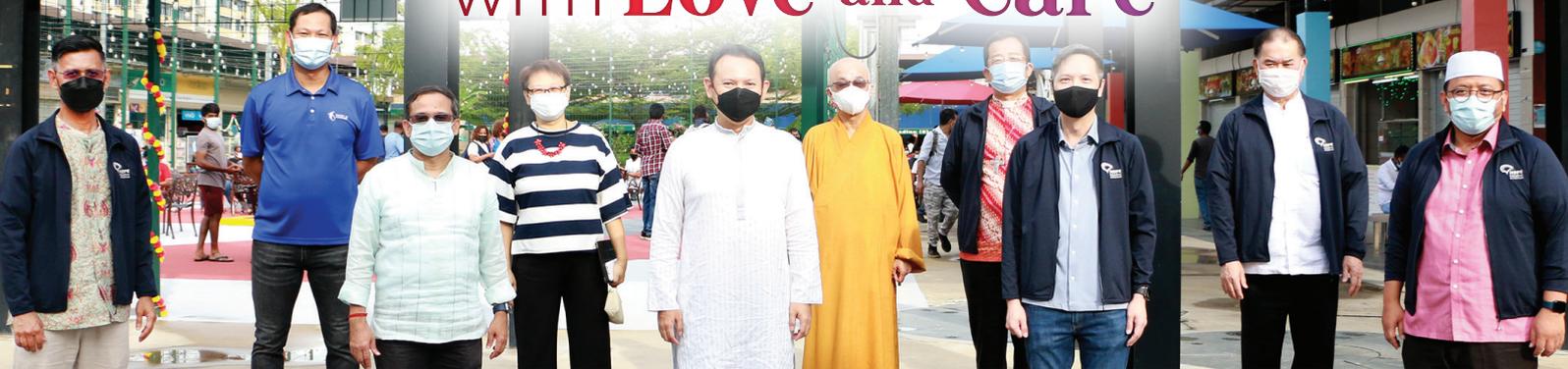
Please email us (i) your transaction details (ii) contact details to [finance@hia.sg](mailto:finance@hia.sg) if you have banked in the cheque on our behalf or donated through PayNow so that we can trace your donation.

## PRESIDENT'S VOLUNTEERISM AND PHILANTHROPY AWARDS



President Halimah Yacob presented the **Organisation of Good Award** and a special commendation in the **Leader of Good** category to HIA in 2020.

# SERVING THE Guest Workers WITH Love and Care



The Alliance of Guest Workers Outreach (AGWO)—a movement of Hope Initiative Alliance—has always been actively organising various initiatives for the guest workers even before the pandemic. AGWO has helped more than 21,000 guest workers from more than 300 factory-converted dormitories.

Recently, AGWO partnered with the Assurance, Care and Engagement (ACE) Group of the Ministry of Manpower (MOM), Tuas South Recreation Centre (managed by JTC Corporation), various stakeholders, and religious bodies to organise carnival activities for the guest workers during the Deepavali from 4 to 7 November at Tuas South Recreation Centre. There were games, photo booths, mental wellness talks, free haircuts, lucky draws, and many more. **During the 4-day event, there was a distribution of festive meals and gifts to more than 5,000 guest workers across dormitories mainly in Tuas areas and to about 3,000 guest workers who were present at Tuas South Recreation Centre.**



On 7 November, Mr Zaqy Mohamad, the Senior Minister of State for Manpower and Defense, attended the event as the Guest of Honour to launch the religious services and online literacy programmes for

the guest workers and present award prizes. The religious services were initially a pilot programme started in September every week to improve wellness and fulfil the guest workers' spiritual needs.

Since 2019, AGWO has conducted literacy programmes designed for our guest workers to further previously acquired skills or knowledge.

In the recent online literacy programmes for the guest workers, more than 10 teachers volunteered themselves to run the various modules such as English literacy, Finance literacy, basic Computer skills, and coding skills. Classes have been temporarily held via Zoom every weekend to adhere to the safety protocols.



## TESTIMONY

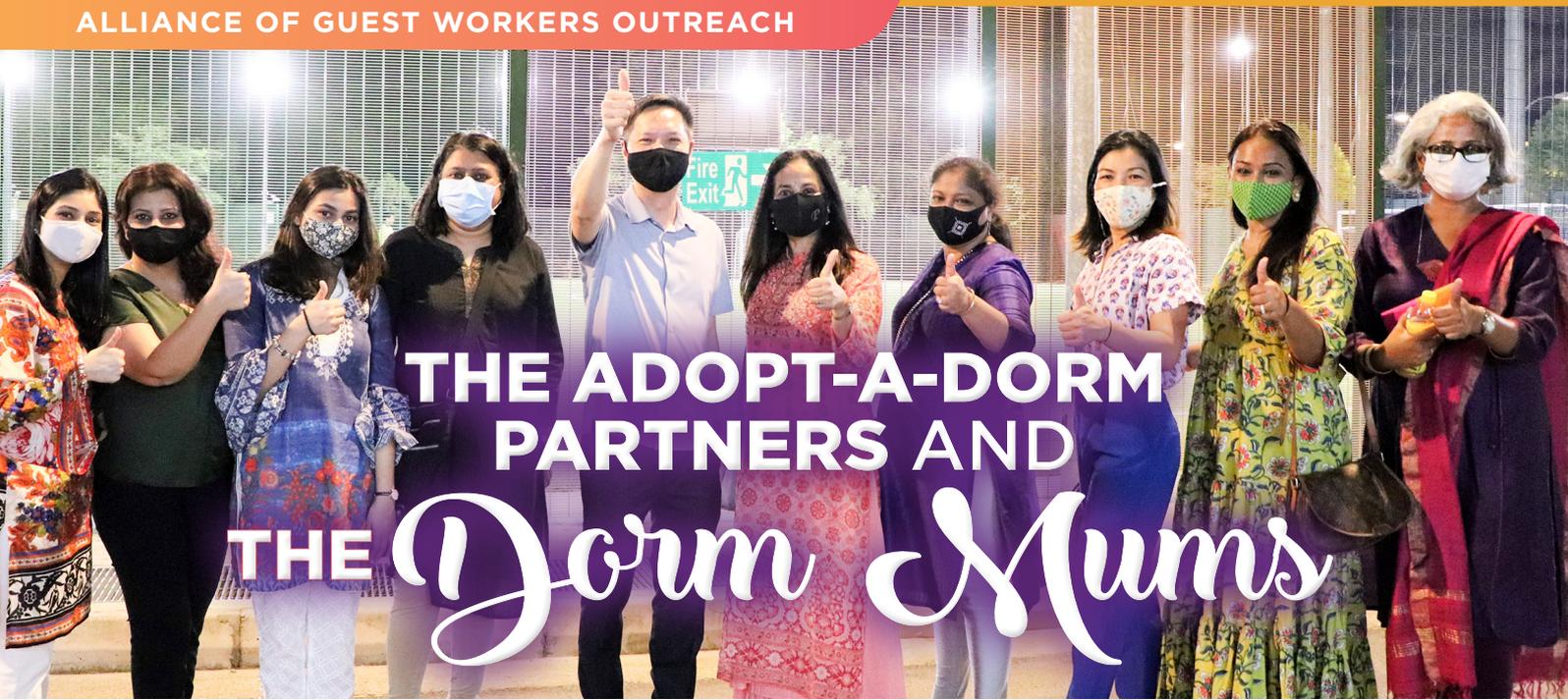
"Before was boring. Very long I never go outside but today as I come here, I'm feeling very happy! Even though I'm not Hindu, I just come here and I enjoy. I won the draw and everyone got money too. Thank you AGWO for organising this event." —Kabil, Guest Worker from Bangladesh



If you wish to bless our hardworking guest workers, we encourage you to contribute and support towards our various initiatives. Your utmost support will make an impact on their lives.

Visit [hia.sg/donateagwo](https://hia.sg/donateagwo) or scan the QR Code to make donations through **Debit/Credit Card, Giving.sg, Internet Banking, Cheque or PayNow.** (More information on ways how to donate can be found on Page 2.)





# THE ADOPT-A-DORM PARTNERS AND THE Dorm Mums



AGWO has reached thousands of guest workers through the valuable support of our partners from various sectors and corporations—who took part in the Adopt-a-Dorm project—as well as volunteers and a special group of volunteers known as Dorm Mums.

Adopt-a-dorm was launched in 2020 to enable partners and volunteers to oversee and look after as many factory-converted dormitories as they indicated manageable. Companies, NGOs and volunteers were encouraged not only to help with the food and hygiene needs of individual dormitories, but to care for the worker's mental and emotional well-being.

A big breakthrough was the idea to allocate specific dorms to the volunteers, who were soon given the apt moniker of Dorm Mums. Dorm Mums are in close contact with the Person in Charge (PIC) at each of their allocated dorms and updated over WhatsApp of needs on the ground. Each Dorm Mum soon began to develop a relationship of mutual trust with their allocated dorm PICs and workers began to greet them

every morning, send thankful messages after special meals, audio clips, photo updates, and prayers for their welfare.

**During the National Day, a weekly donation drive was organised by the Dorm Mums where volunteers baked 6,800 goodies which were delivered to 8,000 guest workers in 50 dorms.** The Dorm Mums also started doing this as part of family activity, where parents were able to bake cupcakes together with their children, especially during the school holiday.

Be part of the movement to provide holistic care for our hardworking guest workers in Singapore. You may join us as a partner, volunteer or donor—and together, we make a difference.





# Caring for the Foreign Domestic Employees

PRE-PANDEMIC PHOTO

Since 2019, Hope Initiative Alliance (HIA) has already been reaching out to our Domestic Employees in Singapore by organising various initiatives, such as mental wellness programmes, feasts of appreciation and many more.

We recently sponsored the inaugural *Employer-Employee Awards 2021*, organised by the Foreign Domestic Worker Association for Social Support and Training (FAST), which aimed to advocate a healthy relationship between Domestic Employers and their Domestic Employees.

Moving forward, HIA will officially launch its newest movement, the **Alliance of Domestic Employees Outreach (ADEO)**, on 12 December 2021.

ADEO aims to render holistic care and support to our foreign domestic employees in Singapore in a sustainable manner through the MeCARE approach—

- **Me- Mental Wellness Programme**
- **C- Case Management**
- **A- Awareness and Promotion to Care for DE's Employers**
- **R- Recreation Activities**
- **E- Empowerment and Skill-Development**

ADEO partners with 3Ps to undertake various initiatives:

- **People- domestic employees and their employers, non-profit and non-governmental organisations, volunteers**
- **Private- maid agencies, business enterprises**
- **Public- government agencies**



**TESTIMONY**

"Thank you very much for thinking of us. It is hard to be away from our families during COVID-19. You make me feel at home here."  
—Elena, Domestic Worker from the Philippines

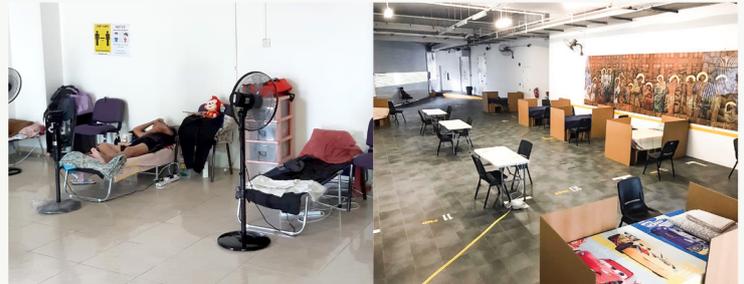
We invite you to be part of the Alliance of Domestic Employees Outreach (ADEO) and do good together for the domestic employees. If you wish to volunteer, donate or partner with us, you may write to [adeo@hia.sg](mailto:adeo@hia.sg).

Visit [hia.sg/donatehia](https://hia.sg/donatehia) or scan the QR Code to make donations through **Debit/Credit Card, Giving.sg, Internet Banking, Cheque or PayNow**. (More information on ways how to donate can be found on Page 2.)





# ENDING HOMELESSNESS TOGETHER



Apart from guest workers and underprivileged communities, the COVID-19 has also affected vulnerable homeless individuals. With many public areas being cordoned off, some of them no longer even have temporary places of refuge; many have struggled to find places to sleep, rest, and consume meals.

**In order to care for the rough sleepers amidst the COVID-19 situation, Hope Initiative Alliance (HIA) has worked closely with the Ministry of Social and Family Development (MSF) and other partners, such as SowCare in setting up Safe Sound Sleeping Places (S3P) to respond to the urgent needs faced by the homeless community.**

We currently house about 20 homeless individuals at 7 Armenian and in Yishun. We also provide them with basic necessities, essentials and meals—especially during festive occasions. HIA and SowCare also raised funds and collected in-kind donations to administer holistic care for the rough sleepers in Singapore, while working towards providing them with a permanent roof over their heads.

**While many of us live comfortably in our homes, there are needy Singaporeans who need refuge. Thus, we humbly ask for your support to lend a helping hand to the rough sleepers in our midst.**

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## TESTIMONY

"'Thank You' cannot fulfil what they have done for us. They have given me a very good helping hand."

—N. Rajendran, Beneficiary





# Standing United, Transforming Lives



Aside from HIA's Five Pillars— initiatives for *mental wellness, homeless, youths-at-risk, guest workers, and domestic employees*—we are also involved in other initiatives with various partners that aim to impact society positively. Recently, we partnered with Life Centre Community Services and organised **SowCare Together**.

**On 11 September 2021, HIA and Life Centre Community Services (LCCS) organised *All in, All Together!*, where 30 volunteers came together to distribute meals and grocery packs to 100 marginalised families in Yishun and to healthcare workers in a government hospital.** This was initiated to show our love for the vulnerable and appreciation for healthcare frontliners for their unconditional efforts to serve the nation.

***SowCare Together* is also organised by HIA and co-organised by SowCare to gather youths from different faith backgrounds to strengthen the values of mutual respect and harmony while impacting the lives of underprivileged communities amongst us with the love and care.**

## TESTIMONY

This initiative encouraged me to humbly serve those who need love and care regardless of differences, because it is a way that I can glorify God.  
—from a Volunteer



Join these initiatives as we better embrace differences and encourage more care and love to be shown to those in need. We heartily invite you to be part of our projects through your generous contribution and participation.

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# UPCOMING EVENTS



## INTERNATIONAL MIGRANTS' DAY, CHRISTMAS CELEBRATIONS AND OUTINGS

### DATE

5 Dec - 26 Dec

### VENUE

Tuas South Recreation Centre

To celebrate and entertain the guest workers during the International Migrants' Day and Christmas season, AGWO is working closely with various partners to organise carnival events, games, and distribution of meals and gifts. We also partner with Xperience DMC to organise outings for the guest workers. If you wish to donate your unused SingapoReDiscover voucher, visit this link <https://bit.ly/3oMfPvP>



## AGWO FRIENDSHIP FUTSAL TOURNAMENT

### DATE

27 Nov - 18 Dec

### VENUE

Terusan, Cocrane, Penjuru, Kranji,  
and Tuas South Recreation Centres

In order to support the health and mental wellness of the guest workers, AGWO is organising a Friendship Futsal Tournament which will be held at five Recreation Centres. This event is supported by JTC Corporation and the Ministry of Manpower (MOM).



## OFFICIAL LAUNCH OF ADEO AND CHRISTMAS CELEBRATIONS WITH DOMESTIC EMPLOYEES

### DATE

12 December 2021

### TIME

3pm - 7.30pm

### VENUE

Bible House and  
other places

The Alliance of Domestic Employees Outreach (ADEO) will be officially launched on 12 December. Thereafter, there will also be a series of events which will be held in various places.



## CHRISTMAS CELEBRATIONS FOR THE ROUGH SLEEPERS

### DATE

5 & 19 December

### VENUE

Bible House and Life House

During the Christmas season, HIA will also be organising Christmas celebrations for the rough sleepers in our midst. Through this initiative, we aim to provide them with festive cheer during this festive occasion.

FOLLOW US ON THE FOLLOWING SOCIAL MEDIA PLATFORMS:

 @hopeinitiativealliance  @hia.sg  @hia.sg

VISIT OUR WEBSITES OR SCAN THESE QR CODES TO KNOW MORE ABOUT OUR UPCOMING EVENTS



[hia.sg](http://hia.sg)



[agwo.sg](http://agwo.sg)



[adeo.sg](http://adeo.sg)